



Certificate of Proficiency: MS Operating Systems Desktop Support (MSOPSYS.CP D-H-S)

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|--|---|---|--|-----------------|--------------|
| Name | | Student ID | | Phone | |
| Address | | Major | | Email | |
| Group I | English / Fine Arts – None Required | | | | |
| Group II | Social Science – None Required | | | | |
| Group III | Science / Math – None Required | | | | |
| Group IV | Physical Education – None Required | | | | |
| Group V | Computer Technology – None Required | | | | |
| Course Number (ACTS) | Required Courses – 12 Hours | | | Semester | Grade |
| CT 113 (CPSI 1003) or CT 153 | Computer Information Systems or Computer Operating Systems | | | | |
| CT 173 | Network Administration | | | | |
| NT 133 | Help Desk Support | | | | |
| NT 163 | Introduction to Cloud Computing | | | | |
| Program/Graduation Requirements | | | | | |
| Total Program Hours | 12 Hours | Deficiencies: | | | |
| Hours Completed at PCCUA | | | | | |
| Hours Transferred | | | | | |
| Total Hours | | | | | |
| Grade Point Average (GPA) | | | | | |
| Advisor (Signature) | | Vice Chancellor/Dean/Chair (Signature) | | | |

(ACTS #)