Division of Business – AAS Information Systems Program
Program Outcome and Core Competencies - Assessment Results/Action Plan
Semester Averages: Fall 2020

Overall Program Outcome	Assessment Method/Measurement	Semester Results			Action Plan
		Fall 19	Sp 20	Fall 20	
Upon successful completion of this program, students will be able to:	85% of all Information Systems students will achieve the core competencies by scoring 70% or higher on the required course assessment methods.	88%	75%	71%	Continue faculty collaboration meetings to discuss and share teaching strategies
Demonstrate business and technology skill sets as it applies to a constantly changing business and information systems environment.	85% of AAS internship students will achieve the core competencies by scoring 75% or higher on the Internship supervisor evaluations and simulations or projects.	100%	100%	100%	Faculty will meet to review evaluation instrument and additional assessment measurements.
	85% of AAS students will score 70% or higher in the Integrated Office Projects capstone course.	75%	10%	50%	Continue Teaching Strategies
Division Outcome	85% of all business students will achieve the core competencies by scoring 70% or higher on the required course assessment methods.	**88%**	**78%**	**76%**	**Faculty revised SLO's and goals for each program. Evaluate changes for modifications to assessment.**
Student Retention Rates (Program)		**85.1%**	**93.0%**	**87.7%**	**Continue Retention Strategies**

PCCUA Core Competency	Division Core Competency and Goals	Program Goals Upon completion of this program, students will be able to:	Student Learning Outcome – Courses Assessed		Assessment Method/Measurement	Semester Results			Action Plan
						Fall 19	Sp 20	Fall 20	
Social and Civic Responsibility	Apply the legal, ethical, political, and/or environmental concepts appropriate for the business professional environment.	Apply the legal and ethical issues as it relates to the business information systems and network environment. Demonstrate business professional work ethic, attitude, and values as it relates to the business information systems environment.	BAN 113 BAN 263 **CT 211**	**ES 213** **NT 213** **NT 133**	75% of students will score 70% or higher on the Social and Civic Responsibility student learning outcomes for selected courses.	**83%**	**90%**	**67%**	No Action Required
Technology Utilization	Demonstrate the ability to use computer technology and software to perform in the business environment.	Demonstrate the use of software and technology skills needed to perform in the information systems and network environment.	CT 113 CT 164 CT 173 CT 211 CT 233 CT 264 CT 273 CYS 113	**NT 123** NT 133 NT 143 NT 163 **NT 173** NT 193 NT 213	75% of students will score 70% or higher on the Technology Utilization student learning outcomes for selected courses.	**88%**	**51%**	**75%**	Utilize high tech virtualization products to implement into curriculum.
Analytical and Critical Thinking	Analyze, interpret, and evaluate data using a critical thinking approach to solve problems and support business decisions.	Apply a critical thinking approach using logical analysis for solving problems in business information systems.	BAN 113 CT 113 **CT 164** CT 173 CT 211 CT 233 CT 264 **CT 273**	CYS 113 **CYS 133** NT 123 NT 133 NT 143 NT 173 NT 193 NT 213	75% of students will score 70% or higher on the Analytical and Critical Thinking student learning outcomes for selected courses.	**74%**	**58%**	**71%**	Develop more classroom activities for students to practice logic analysis and how it relates to technology and programming.
Communication	Demonstrate listening, written, verbal, electronic, and/or presentation skills, essential for conducting business in a professional and appropriate manner.	Demonstrate effective communication skills in a business professional manner.	**BAN 263** CT 211	ES 213 NT 133 **NT 193**	75% of students will score 70% or higher on the Communication student learning outcomes for selected courses.	**94%**	**90%**	**78%**	Implement classroom activities to practice communication skills in the workplace.
Cultural Awareness	Interact with diverse groups of individuals possessing different beliefs, values, attitudes, and customs.	Demonstrate ability to design web sites and use applications to accommodate diverse users.	BAN 113 BAN 263	CT 211 **CT 233** **CT 263**	75% of students will score 70% or higher on the Cultural Awareness student learning outcomes for selected courses.	**100%**	**84%**	**66%**	Implement projects for students to learn ADA and other barriers for technology users.