

**Division of Business and Information Systems  
Core Competencies - Program and Division Averages  
Fall 2020 - Spring 2021**

<b>Business Administration</b>	<b>Fall 2020</b>	<b>Spring 2021</b>	<b>Average</b>
<b>Student Retention Rate</b>	<b>83.8%</b>	<b>82.5%</b>	<b>83.2%</b>
Social and Civic Responsibility	67%	48%	58%
Technology Utilization	88%	84%	86%
Analytical and Critical Thinking	75%	72%	74%
Communication	75%	80%	78%
Cultural Awareness	69%	76%	73%
<b>Program Average</b>	<b>75%</b>	<b>72%</b>	<b>73%</b>

<b>Business Management</b>	<b>Fall 2020</b>	<b>Spring 2021</b>	<b>Average</b>
<b>Student Retention Rate</b>	<b>85.6%</b>	<b>85.0%</b>	<b>85.3%</b>
Social and Civic Responsibility	77%	66%	72%
Technology Utilization	81%	83%	82%
Analytical and Critical Thinking	76%	77%	77%
Communication	84%	87%	86%
Cultural Awareness	77%	84%	81%
<b>Program Average</b>	<b>75%</b>	<b>79%</b>	<b>77%</b>

<b>Information Systems</b>	<b>Fall 2020</b>	<b>Spring 2021</b>	<b>Average</b>
<b>Student Retention Rate</b>	<b>87.7%</b>	<b>85.1%</b>	<b>86.4%</b>
Social and Civic Responsibility	67%	59%	63%
Technology Utilization	75%	88%	82%
Analytical and Critical Thinking	71%	84%	78%
Communication	78%	85%	82%
Cultural Awareness	66%	76%	71%
<b>Program Average</b>	<b>71%</b>	<b>78%</b>	<b>75%</b>

<b>Office Technology</b>	<b>Fall 2020</b>	<b>Spring 2021</b>	<b>Average</b>
<b>Student Retention Rate</b>	<b>86.8%</b>	<b>83.9%</b>	<b>85.4%</b>
Social and Civic Responsibility	77%	90%	84%
Technology Utilization	81%	83%	82%
Analytical and Critical Thinking	78%	86%	82%
Communication	89%	82%	86%
Cultural Awareness	77%	84%	81%
<b>Program Average</b>	<b>81%</b>	<b>85%</b>	<b>83%</b>

<b>Division Core Competencies</b>	<b>Fall 2020</b>	<b>Intern</b>	<b>SP 2021</b>	<b>Intern</b>	<b>Average</b>	<b>Average</b>
<b>Student Retention Rate</b>	<b>88.8%</b>	<b>100%</b>	<b>85.9%</b>	<b>100%</b>	<b>87.4%</b>	<b>100%</b>
Social and Civic Responsibility	72%	100%	73%	100%	73%	100%
Technology Utilization	81%	100%	68%	100%	75%	100%
Analytical and Critical Thinking	75%	100%	73%	100%	74%	100%
Communication	82%	100%	89%	100%	85%	100%
Cultural Awareness	72%	100%	85%	100%	79%	100%
<b>Division Average</b>	<b>76%</b>	<b>100%</b>	<b>78%</b>	<b>100%</b>	<b>77%</b>	<b>100%</b>

<p><b>Division Criteria/Expected Outcome</b>  <b>85% of all Business Students will score 70% or higher on Internship</b></p>
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