

**Division of Business and Information Systems  
Core Competencies - Program and Division Averages  
Fall 2021 - Spring 2022**

<b>Business Administration</b>	<b>Fall 2021</b>	<b>Spring 2022</b>	<b>Average</b>
<b>Student Retention Rate</b>	<b>85.5%</b>	<b>91.7%</b>	<b>88.6%</b>
Social and Civic Responsibility	79%	59%	69%
Technology Utilization	82%	83%	83%
Analytical and Critical Thinking	76%	73%	75%
Communication	79%	66%	73%
Cultural Awareness	80%	56%	68%
<b>Program Average</b>	<b>79%</b>	<b>67%</b>	<b>73%</b>

<b>Business Management</b>	<b>Fall 2021</b>	<b>Spring 2022</b>	<b>Average</b>
<b>Student Retention Rate</b>	<b>84.8%</b>	<b>92.4%</b>	<b>88.6%</b>
Social and Civic Responsibility	85%	71%	78%
Technology Utilization	87%	77%	82%
Analytical and Critical Thinking	82%	79%	81%
Communication	86%	75%	81%
Cultural Awareness	84%	82%	83%
<b>Program Average</b>	<b>85%</b>	<b>77%</b>	<b>81%</b>

<b>Information Systems</b>	<b>Fall 2021</b>	<b>Spring 2022</b>	<b>Average</b>
<b>Student Retention Rate</b>	<b>86.9%</b>	<b>92.6%</b>	<b>89.8%</b>
Social and Civic Responsibility	79%	65%	72%
Technology Utilization	91%	87%	89%
Analytical and Critical Thinking	90%	92%	91%
Communication	77%	66%	72%
Cultural Awareness	76%	66%	71%
<b>Program Average</b>	<b>83%</b>	<b>75%</b>	<b>79%</b>

<b>Office Technology</b>	<b>Fall 2021</b>	<b>Spring 2022</b>	<b>Average</b>
<b>Student Retention Rate</b>	<b>85.2%</b>	<b>93.3%</b>	<b>89.3%</b>
Social and Civic Responsibility	79%	80%	80%
Technology Utilization	85%	80%	83%
Analytical and Critical Thinking	71%	88%	80%
Communication	77%	81%	79%
Cultural Awareness	76%	86%	81%
<b>Program Average</b>	<b>78%</b>	<b>83%</b>	<b>80%</b>

<b>Division Core Competencies</b>	<b>Fall 2021</b>	<b>Intern</b>	<b>SP 2022</b>	<b>Intern</b>	<b>Average</b>	<b>Average</b>
<b>Student Retention Rate</b>	<b>96.5%</b>	<b>100%</b>	<b>92.8%</b>	<b>100%</b>	<b>94.7%</b>	<b>100%</b>
Social and Civic Responsibility	81%	100%	69%	100%	75%	100%
Technology Utilization	86%	100%	82%	100%	84%	100%
Analytical and Critical Thinking	80%	100%	83%	100%	82%	100%
Communication	80%	100%	72%	100%	76%	100%
Cultural Awareness	79%	100%	73%	100%	76%	100%
<b>Division Average</b>	<b>81%</b>	<b>100%</b>	<b>76%</b>	<b>100%</b>	<b>79%</b>	<b>100%</b>

<p><b>Division Criteria/Expected Outcome</b>  <b>85% of all Business Students will score 70% or higher on Internship</b></p>
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