

## **Student Advocacy**

Student Advocacy seeks to promote a safe and healthy environment where students can pursue their academic endeavors without stressors or barriers that may impede their academic success. The Student Advocacy office is committed to giving students support and resources to ensure a positive student experience, as well as to serve as a resource to faculty and staff.

The goals of the student advocacy process is to:

- Provide academic, social, and financial support.
- Act as a liaison between academic departments and students.
- Address Concerns of Students.
- Offer Letters of Support when needed.
- Consult with community agencies on various issues to assist student.
- Offer Referral Services as needed, both on and off-campus.

## **Advocacy Services**

### **Academic Support**

- Career Pathways
- Disability Services | Accommodations
- Virtual Learning Success Center
- Student Support Services | Tutoring | Advising
- Faculty and Staff Communication regarding student success
- Early Alert Notification Assistance
- S.T.A.R. Center| Computer Services

### **Student Care and Wellness**

- Campus Action and Referral Program| Counseling | Study Strategies
- Campus Police
- Food Pantry
- Recreation Services
- Student Resource Center
- Title IX | Support for sexual assault, sexual harassment, stalking, dating violence, domestic violence, and discrimination.

### **Technology Support**

- Student IT Helpdesk

### **Other Support Services**

- Veteran Services
- Student Activities and Registered Student Organization Involvement

## **Important Campus Contacts**

### **Faculty and Staff Directory**

<https://pccua.edu/faculty-and-staff/>

### **Advisor Directory**

<https://pccua.edu/registration-steps/>

### **Student Services Contact numbers**

|   |              |
|---|--------------|
| Admissions                                      | 1833         |
| Advocacy  | 1235         |
| Business Office                                 | 1325         |
| Campus Action and Referral (CARE)               | 1235         |
| Campus Police                                   | 870-816-0377 |
| Computer Services                               | 1075         |
| Disability Services                             | 1214         |
| Financial Aid                                   | 1358         |
| Food Pantry & Career Closet                     | 1242         |
| Helena-West Helena Police                       | 870-572-3411 |
| Housing   | 1235         |
| Library & Rowdy Rents Textbook Rental           | 1246         |
| Maintenance Request (found on Ridge Net portal) |              |
| Rave Alert (Workday sign-up)                    |              |
| Ridge Runner Grill                              | 1263         |
| Rowdy Ride                                      | 870-714-9694 |
| Student Activities/Organizations                | 1235         |
| Student Conduct                                 | 1235         |
| Student Support Services                        | 1110         |
| Technology Help Desk (www.pccua.edu)            | 1609         |
| Testing Center                                  | 1134         |

|                          |      |
|--------------------------|------|
| The Roost                | 1012 |
| Title IX                 | 1235 |
| Veterans Resources       | 1138 |
| Virtual Learning Academy | 1181 |

## **Other Student Resources**

### **Safety Website (found on Ridge Net portal under Manuals)**

The Emergency Preparedness Handbook provides a protocol to manage campus crisis.

### **Student Handbook [www.pccua.edu](http://www.pccua.edu)**

The handbook provides a guide to campus life.

### **PCCUA Policies <https://www.pccua.edu/policies/>**

The Policies provide a standard for campus behavior.

### **PCCUA Residential Life and Housing [www.pccua.edu](http://www.pccua.edu)**

1000 Campus Drive  
Helena, AR 72342  
870-338-6474 , ext. 1235