

STUDENT SUPPORT SERVICES

Student Support Services (SSS) constitutes one of the eight federally funded TRIO programs, designed to enhance the academic persistence and success of underrepresented and disadvantaged populations. This program specifically targets low-income individuals, first-generation college students, or individuals with disabilities, providing them with the necessary resources and support to navigate and complete their higher education journey. Through targeted interventions and comprehensive assistance, SSS aims to foster an inclusive educational environment that promotes equitable access to higher learning opportunities.

What Does SSS Do for Students?

The primary goal of SSS is to increase college retention and graduation rates by offering a comprehensive suite of academic, personal, and professional supports. It provides a wide range of services including Services that are provided to participants through the SSS program. These services include:

- Academic advising and course selection
- Financial aid counseling and assistance
- Financial literacy
- Transfer information and assistance, including college visits
- Instruction in study skills
- Career exploration
- Peer and computer assisted tutoring
- Advocacy with staff and faculty

Program Eligibility

Eligibility typically requires being a U.S. citizen (or meeting residency requirements) and belonging to at least one of the following groups:

1. **Low-income**
2. **First-generation** college student (neither parent holds a bachelor's degree)
3. **Student with a documented disability**

Summary Table

Purpose	Increase retention and graduation among underserved college students
Support Offered	Academic tutoring, course planning, financial aid assistance, mentoring, graduate prep, enrichment activities
Eligibility Criteria	Low-income, first-generation, or students with disabilities; U.S. citizen/resident
Funding Source	Federal grants awarded to colleges/universities under the Department of Education

Student Support Services					
Year		20-21	21-22	22-23	23-24
Total Number of Students		151	192	249	257
Academic Advising		120	111	145	175
Academic Tutoring		37	45	60	77
Good Academic Standing		71%	75%	78%	88%
Persistence		First Year	65%	73%	69%
Number of Graduates		31%	39%	34%	37%