



**Certificate of Proficiency: MS Operating Systems Desktop Support (MSOPSYS.CP D-H-S)**

Name		Student ID		Phone	
Address		Major		Email	
<b>Group I</b>	<b>English / Fine Arts – None Required</b>				
<b>Group II</b>	<b>Social Science – None Required</b>				
<b>Group III</b>	<b>Science / Math – None Required</b>				
<b>Group IV</b>	<b>Physical Education – None Required</b>				
<b>Group V</b>	<b>Computer Technology – None Required</b>				
<b>Course Number (ACTS)</b>	<b>Required Courses – 12 Hours</b>			<b>Semester</b>	<b>Grade</b>
CPSI 10303 (CPSI 1003) or CPSI 15343	Computer Information Systems or Computer Operating Systems				
ISYS 17303	Network Administration				
ISYS 13333	Help Desk Support				
ISYS 16303	Introduction to Cloud Computing				
<b>Program/Graduation Requirements</b>					
<b>Total Program Hours</b>	<b>12 Hours</b>	<b>Deficiencies:</b>			
<b>Hours Completed at PCCUA</b>					
<b>Hours Transferred</b>					
<b>Total Hours</b>					
<b>Grade Point Average (GPA)</b>					
<b>Advisor (Signature)</b>		<b>Vice Chancellor/Dean/Chair (Signature)</b>			

(ACTS #)