



Certificate of Proficiency: MS Operating Systems Desktop Support

Name		Student ID		Phone	
Address				Email	
Group I	English / Fine Arts – None Required				
Group II	Social Science – None Required				
Group III	Science / Math – None Required				
Group IV	Physical Education – None Required				
Group V	Computer Technology – None Required				
Course Number (ACTS)	Required Courses – 12 Hours			Semester	Grade
CPSI 10303 (CPSI 1003) or CPSI 15343	Computer Information Systems or Computer Operating Systems				
ISYS 17303	Network Administration				
ISYS 13333	Help Desk Support				
ISYS 16303	Introduction to Cloud Computing				
Program/Graduation Requirements					
Total Program Hours	12 Hours	Deficiencies:			
Hours Completed at PCCUA					
Hours Transferred					
Total Hours					
Grade Point Average (GPA)					
Advisor (Signature)			Vice Chancellor/Dean (Signature)		

(ACTS #)