



ACCREDITATION COUNCIL FOR BUSINESS SCHOOLS AND PROGRAMS

Bringing Together Those Dedicated to Teaching Excellence

February 8, 2016

Ms. Linda Killion
Dean
Phillips Community College of the University of Arkansas
PO Box 785, 1000 Campus Drive
Helena-West Helena, AR 72342

Dear Ms. Killion:

The Associate Degree Board of Commissioners met on November 17-18, 2015, and reviewed your quality assurance report. After review, the board voted to accept the report with opportunities for improvement (OFI's) and provided the following comments:

The Board of Commissioners recognizes that the business unit has demonstrated a commitment to continuous improvement. Although we have outlined an OFI in the standard on Student Learning Outcomes, commissioners also found a best practice in the fact the assessment plan includes a variety of assessment methods and clearly incorporates five college core competencies (Institutional Learning Outcomes) and division competencies.

Opportunities for improvement indicate that the Standard has been met, and are suggestions to help move your processes from good to great. It is extremely rare that a school receives accreditation without notes, conditions, and OFI's given ACBSP's Core Value of Continuous Improvement and Organizational Learning, that "Business schools and programs should pursue regular cycles of planning, execution, and evaluation of every process and system. Ongoing improvement of these processes and systems leads to ever higher quality and student/stakeholder satisfaction."

The opportunities for improvement in your programs are:

OFI on Standard 4: There is an opportunity to include more program specific student learning outcomes for future reports and these could be easily incorporated in the assessment charting system outlined in this report. It appears most program learning outcomes only measure the college's core competencies (Institutional Learning Outcomes).

OFI on Standard 5: The new faculty member listed in Table 5.2 does not address what courses the instructor teaches and percentage of faculty FTE.

It is not necessary to report on OFI's. Your next Quality Assurance Report will be due 9/15/17 and your reaffirmation is scheduled for 2019.

Page 2
February 8, 2016
Phillips Community College of the University of Arkansas

Any questions regarding the board's response should be directed to me, Diana Hallerud, or Don Carlson at (218) 879-0878 or by email at dcarlson@fdltcc.edu.

We hope to see you at the 2016 ACBSP Annual Conference, which will be held at the Atlanta Marriott Marquis in Atlanta, Georgia June 17-20, 2016. Additional information will be available on our website at www.acbsp.org beginning January 2016.

ACBSP is looking forward to our continued relationship with Phillips Community College of the University of Arkansas. Thank you for providing quality business programs for your students. We are happy to have you as one of our valued members.

Sincerely,

A handwritten signature in cursive script, appearing to read "Steve Parscale".

Steve Parscale, Ph.D.
Chief Accreditation Officer

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