Institutional Priority
Recruitment, Retention, and Completion
Numbers do not identify a group…just the order in which a response has been listed. All group responses are included in this reporting sheet. (Number selecting that as a choice)

If there are eleven responses it is because certain groups had more than one item on their report form.

Strategic Plan
1. Instruction & Learning

List one thing PCCUA does well (within the context of instruction & learning).

1. Personalized instruction
2. Instructors are accessible and work well one on one
3. Faculty engage students and are accessible in person
4. Student faculty resources
5. Student/teacher ratio
6. Student focus
7. Caring faculty/time for students
8. Qualified instructors, have academic freedom and provide student support/build lasting relationships
9. Strong involved faculty
10. Small classes at affordable rates

If you could change just one thing at PCCUA what would it be (within the context of instruction & learning). ?

1. More programs will bring more students (7)
2. Expand PCC offerings-more course options-on-line-summer and deliveries (6)
3. More on-line and Blackboard use (5)
4. More classroom space with updated equipment including video conferencing (2)
5. Technology support on-line/face to face instruction (1)
6. Cell phone policy-discipline determined by department (1)
7. Faculty needs to be available in all learning formats
8. Dev Ed course offering times conflict
9. Cohort group (resources and student services)
10. Available resources to serve all students

2. Development and learning for staff and faculty (professional development)

List one thing PCCUA does well (within the context of professional development).

1. Provide opportunity
2. Opportunities are funded and very well communicated
3. Input from Faculty Senate has led to more useful and frequent offerings
4. Focused on-campus workshops
5. In-service training between all three campuses
6. Opportunities for professional development
7. Give opportunities for PD
8. We are offering useable professional development
9. Opportunity and support to do PD
10. Provide lots of internal and external opportunities

If you could change just <u>one</u> thing at PCCUA what would it be (within the context of professional development)?

1. Division and department professional development (3)
2. Not limited to in-house and rotated-training in general for all employees-tech, computer, supervisory, on-line (2)
3. More training tied to faculty, staff, tied to best practices (2)
4. Have PCCUA fund a tuition free reimbursement program for all faculty and staff that choose to pursue the appropriate terminal degree (2)
5. CPR, First Aid, safety training (1)
6. Variety of topics at in-service
7. Team building activities
8. Representatives from each department, campus need to report to all stakeholders
9. Do follow-ups to previous professional development
10. Increased access for PD/especially in content areas

3. Policies, Procedures, Support (planning, budgets, protocols)

List <u>one</u> thing PCCUA does well (within the context of policies and procedures).

1. Equitable for all
2. Policies and procedures are accessible
3. Responsive to budget needs as they occur
4. Policies and procedures listed on Web for access to all
5. Alignments not overlapping
6. Employer support to make things happen
7. Make policies accessible
8. Notifying employees of policy and procedure updates
9. Voice/faculty and staff senates
10. Communicates information to all employees

If you could change just <u>one</u> thing at PCCUA what would it be ((within the context of policies and procedures)?

1. Better communication of policies to staff that do not have access to computers (8)
2. Equal distribution of information (7)
3. Transparency of departmental budgets (not knowing allotments) (3)
4. Transparency of departmental budgets (not knowing allotments) (3)
5. Set up handbook question and answer times on computer for handbook specific or policy topics (1)
6. Current communicated policies derived from everyone's input
7. Everyone follow policies and procedures consistently
8. Need to be proactive rather than reactive in planning and implementation
9. Evaluate and merge PCCUA's policies and procedures with UA System's policies and procedures
10. Communication
11. More proactive vs reactive to change in policies

4. Campus Connections (internal infrastructure, communication, alignments, consistency in service delivery)

List <u>one</u> thing PCCUA does well (within the context of campus connection).

1. Consistent student services
2. Social media presence
3. Umbrella of planning
4. Campus communication is good
5. Improvement of communication among campuses –still need to focus on this
6. Social media
7. Ridgenet

8. Newsletter is great
9. On-line resources
10. Efficient responses to internal requests

If you could change just <u>one</u> thing at PCCUA what would it be (within the context of campus connection)?

1. Consistent communication among campuses with college wide calendar (18)
2. More meetings between campuses to share and keep informed (7)
3. Internal, by campus listings of employees and what they do (their responsibilities)(1)
4. More internal cross-training (1)
5. Inter and intra communications all time low –example…(new e-mail policy-keep all campuses informed)
6. College news, newsletters, etc. needs to be more diverse
7. Campus security, especially Arkansas County
8. Need better communication
9. Bring listserv back
10. Communication with students
11. Streamlining orientation across all campuses

5. External Partnerships

List <u>one</u> thing PCCUA does well (within the context of external partnerships).

1. Meeting community needs
2. Good at developing partnerships
3. Many partnerships
4. Partnerships with businesses and industry and high schools
5. Partnerships with businesses/industries/universities
6. Very open to delivering partnerships to external partner
7. Public private schools
8. Grant funding and work with industries
9. Good people
10. Positive relationships with K-12 partners-accuplacer (1)

If you could change just <u>one</u> thing at PCCUA what would it be (within the context of external partnerships)?

1. More Business and industry partnerships and training (2)
2. Use industries for recruitment and more 2 + 2 agreements (2)
3. More student jobs on campus (1)
4. More follow through with resources, knowledgeable people, money, etc. (1)
5. Obtain resources to respond to needs
6. Develop better relationships with high schools and more people in the process
7. All campuses need awareness of the partnerships we have
8. More community partnerships resulting in job placement
9. Community awareness of programs/degrees offered at PCCUA
10. Partnerships that promote more accessibility for students (housing and transportation)