

SENSE 2013			
College Services Available			
<i>Service</i>	<i>Did You Know?</i>	<i>Did You Use? (one to four times)</i>	<i>Were You Satisfied? (very or somewhat)</i>
Academic Advising	76%	59%	63%
Career Counseling	51%	20%	25%
Tutoring	72%	13%	21%
Writing, Math, Other Skills Labs	90%	77%	74%
Financial Aid Assistance	86%	70%	67%
Computer Labs	92%	67%	68%
Transfer Credit Assistance	56%	13%	23%
Services to Student with Disabilities	57%	9%	17%
Student Organizations	63%	17.3%	27.7%

Note: Entering Students First Three Weeks of Semester responded to college services at PCCUA. SENSE survey administered during the fall semester.

CCSSE 2014			
College Services Available			
<i>Service</i>	<i>How Important to you?</i>	<i>Did You Use? (often or sometimes)</i>	<i>Were You Satisfied? (very or somewhat)</i>
Academic Advising	96%	75%	82%
Career Counseling	83%	46%	62%
Tutoring	71%	30%	46%
Writing, Math, Other Skills Labs	81%	55%	66%
Financial Aid Assistance	91%	73%	80%
Computer Labs	88%	70%	82%
Transfer Credit Assistance	73%	34%	49%
Services to Student with Disabilities	65%	22%	31%
Student Organizations	71%	31%	46%

Note: Returning students responded to college services at PCCUA. CCSSE survey administered during the spring semester.

Source: SENSE 2013 and CCSSE 2014 Data